

TRAINING FOR PASSENGER SHIPS PERSONNEL (CROWD AND CRISIS MANAGEMENT - 3 DAYS)



TARGET GROUP

This training course primary is intended for existing seafarers who has done Basic Safety Training course and are intended to work on Passenger Ships as Masters, deck and engine officers (at the company's discretion – also ratings and other personnel providing direct services to passengers in passenger spaces).



OBJECTIVES OF THE COURSE

After completing this course the participants will be able to:

- Control a crowd in an emergency situation on board;
- Locate essential safety and emergency equipment on board;
- Communicate effectively with passengers during an emergency;
- Demonstrate the use of personal life-saving appliances;
- Comply with the ship's safety and emergency procedures;
- Organize the safe movement of vehicles and passengers when embarking and disembarking;
- Control all elements of cargo safety and hull integrity;
- Monitor and control atmosphere in ro-ro cargo spaces;
- Organize shipboard emergency procedures;
- Optimize use of resources;
- Control response to emergencies;
- Control passengers and other personnel during emergency situations;
- Establish and maintain effective communications;
- Apply properly the procedures established for the ship regarding loading and embarkation;
- Apply any special safeguards, procedures and requirements regarding the carriage of dangerous goods on board ro-ro passenger ships;
- Apply correctly the provisions of the CSS Code to the vehicles, rail cars and other cargo transport units carried;
- Use properly the cargo-securing equipment and materials provided, taking into account their limitations
- To be able to make proper use of the stability and stress information provided;
- Calculate stability and trim for different conditions of loading, using the stability calculators or computer programs provided;
- Calculate load factors for deck;
- Calculate the impact of ballast and fuel transfers on stability, trim and stress;
- Apply properly the procedures established for the ship regarding the opening, closing and securing of bow, stern and side doors and ramps and to correctly operate the associated systems;
- Conduct surveys on proper sealing;
- Use equipment, where carried, to monitor atmosphere in Ro-Ro spaces;
- Apply properly the procedures established for the ship for ventilation of Ro-Ro spaces during loading and discharging of vehicles, while on voyage and in emergencies.

APPROVAL



The course complies with all requirements of the STCW Convention, as amended, Section AV/2 of the SCTW Code, as well as covers all subject areas recommended by IMO Model course 1.28 "Crowd Management, Passenger Safety and Safety Training for Personnel Providing Direct Services to Passengers in Passenger Spaces" and IMO Model course 1.29 "Proficiency in Crisis Management and Human Behavior Training Including Passenger Safety, Cargo Safety and Hull Integrity Training". The course is certified by Latvian Maritime Administration.

DURATION OF THE TRAINING COURSE



The duration of the Training for Passenger Ships Personnel training course is 3 working days

TRAINING APPROACHES AND EQUIPMENT:



During training course theoretical lessons are given using PowerPoint presentations, movies about passenger ships' accidents, practical tasks are based on real scenarios and conducted using following equipment: lifejackets, lifebuoys, immersion suits, lifeboats, liferafts, gas analyzers etc.

INCOME REQUIREMENTS:



To be assigned on Training for Passenger Ship Personnel training course, participant should present national passport and "Basic Safety Training" Certificate.



COURSE CONTENTS

The Training course covers the following topics:

- Life-saving appliances and equipment, control plans;
- Assistance to passengers en route to muster and embarkation stations;
- Mustering procedures;
- Communication with passengers in emergency situations;
- Personal life-saving appliances;
- General design and layout of the ship;
- Safety regulations;
- Emergency plans and procedures;
- Initial assessment and provision of an effective response to emergency situations in accordance with established emergency procedures;
- Leadership skills;
- Stress handling;
- Human behavior and responses;
- General reaction patterns of passengers and other personnel in emergency situations;
- Establishment and maintenance effective communications;
- Provision of relevant information to passengers and other personnel during an emergency situation, keeping them apprised of overall situation and communication of any action required of them;
- Loading and embarkation procedures;
- Carriage of dangerous goods;
- Securing cargoes;
- Stability, trim and stress calculations;
- Opening, closing and securing hull openings;
- Ro-Ro deck atmosphere.